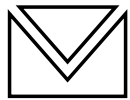# British
International School, Phuket

How do we **communicate** with parents **at BISP**?

Essential Information

Email

Email is the primary channel of communication for essential information to parents. You can expect to receive all invoices, fee information, term dates and any private information regarding your child via email. This information is deemed essential.

Seesaw & Tapestry

In Early Years and Primary, we use online learning journal Apps, Seesaw and Tapestry. On these platforms, you can see what your child has been learning in class, read important updates from classroom teachers (Seesaw only) and also message teachers directly (Seesaw only). Once you have downloaded these Apps to your mobile device or tablet, you will receive instructions from your child's classroom teacher on how to create a password and log in to access your child's learning journal. When content is posted, you will receive a red notification symbol on the App, as well as an email to inform you that new content has been added.

Google Classroom

We use Google Classroom in the Secondary School. This is primarily a learning platform connecting teachers and students, but you may also opt-in to receive emails sent from Google Classroom, listing your child's due and completed work.

Parent Portal

The Parent Portal icon is located in the top right corner of our website and is password protected. Depending on what section of the school your child is in, you may view your child's timetable, upcoming assessments, and mid and end-of-year reports.

CHQ

CHQ is the online management system we use which allows you to select, view and manage your child's extra-curricular activities. When you join BISP you will receive an automated email from our Extended Curriculum Coordinator with your CHQ parent login details.

Emergency Comms

Parents receive phone calls if their child is absent without prior notification, ill and needing medical treatment, or in any other emergency situation. In the event of a school emergency, like a fire, campus lockdown or closure, parents will be alerted via SMS and updates will continue via mobile phone unless there is a disruption to the mobile network. Direct email and website pop-up notifications are also used in emergency situations.

Parent Conferences

Due to recent events, parents may now choose between a video conference with their child's teacher or an in-person conference (if circumstances allow) when conference requests are made.

Optional Information

Parent Workshops

We host a number of workshops for parents throughout the year and often enlist the help of both in-house and external consultants to deliver them. Topics covered in the past include areas such as Parenting in the Digital Age and Supporting Children in Sport, along with regular workshops focused on IGCSE and IB subject selection and choosing the right university for your child. Workshop invitations are sent via email and the school blog.

School Blog

Our school blog is managed by our Marketing & Communications Department and tells the story of our school; how we inspire learning, nurture wellbeing and ignite passion.

To subscribe to our blog, please visit www.bisphuket.ac.th/news

Facebook

News, stories and videos are regularly posted on our main school Facebook page, which is managed by our Marketing & Communications Department.

www.facebook.com/bisphuket
www.facebook.com/bispgolf
www.facebook.com/swimphuket
www.facebook.com/seaeaglesswimming
www.facebook.com/footballphuket
www.facebook.com/tennisphuket
www.facebook.com/universityphuket

Instagram

Instagram is a social media platform that is primarily visual. We use Instagram to tell the story of our school through captioned photos and videos and links to blog posts. Our main Instagram account is managed by our Marketing & Communications Department. There are additional public Instagram accounts managed by other faculties within the school. A list can be found below.

@bisphuket, @bisphuket_art, @bisphuket_maths, @bisphuket_drama, @bisphuket_football_cruzeiro, @bisp_golf

YouTube

We have two official school YouTube channels, our main one – British International School, Phuket and our bistek channel for showcasing student work. Parents will receive links to any of our live-streamed YouTube events in advance via email and the blog.

To subscribe to our Youtube, please visit www.youtube.com/bisphuket

LinkedIn

The school has a LinkedIn page which we use for networking purposes and which also brings together voices within our school community. Feel free to connect with us.

Please visit www.linkedin.com/company/british-international-school-phuket

Flickr

Flickr is a photo-sharing application that is able to host high-resolution photos. Various photo albums from whole school events are uploaded on the school's Flickr page and may be downloaded for free.

Please visit www.flickr.com/photos/bisphuket

Twitter

We have a main school Twitter account and regularly share tweets from BISP teachers with their own Twitter profiles, many of whom post regularly in particular subject areas. A list can be found below.

@bisphuket (Main)
@BispMusic (Head of Performing Arts)
@BISPPrimary (Ken Page, Primary Principal)

On-site Digital Screens

We have a number of digital screens located throughout the school that display whole school notices, such as health and safety protocols and upcoming event information, as well as photos and videos showcasing student learning.

bisphuket.ac.th